### **Benefits Enrollment Form**



☐ New Enrollment Effective Date				e							LITTIOLO
Employer			Division/	Division/Department			□ NON-AFSCME				
Member Information	CITY OF on - All Fields I		ompleted								
Employee First Name	Employe	ee Last Name	е	Middle Initial							
Street Address			City					State		ZIP	
Primary Phone			Email								
☐ Male ☐ Female				Social So	ecurity Numb	curity Number (SSN) <sup>1</sup>		Current Marital Status   single   widowed   divorced		If Status Changed (Date of Change)	
Social Security numbers CMS Reporting requires  Benefit Options		his informat		care administ		an. This n			on your ID c		
	A & Delital Bell	ents.			onigi <del>e</del>		illiy		u benents		
Dependents To Be	Dolotion	ahin3	Cov	Sex Birth		Data Social S		Security			
Last Name, First Name, Mid Initial  Spouse:			Relationship <sup>3</sup>					Number Number		(SSN) <sup>1</sup>	
<sup>2</sup> Child:											YES NC
<sup>2</sup> Child:					M!					☐YES ☐N	
					□M □F						
<sup>2</sup> Child:				□M □F				☐YES ☐			
Proof of eligibility may be  Other Insurance	•			/ family liste	ed above are	covered	by any o	ther plan o	of insurance		nild, Other (speci
	Employee	_ The follo		nbers are co ouse	vered by otl	her insura Child:	ance plan	s as noted	Child:		
Policy Holder											
Insurance Company											
Coverage Tier	SINGLE	☐ SINGLE ☐ FAMILY		SINGLE		AMILY SINGL		LE FAMILY		SINGLE	
Coverage Type	☐ MEDICAL			☐ MEDICAL ☐ RX ☐		☐ Med				CAL	☐ DENTAL ☐ VISION
Complete this see Waiver: I hereby ce thoroughly describe only as designated if Waiver of Coverage  Authorization I hereby certify that the misstatement, misreput holder of medical infor pursuant to my enrolled dependents enrolled in 18 to authorize the release	rtify that I have be d to me, and I decoy the Plan Docune for:  the information on resentation, or ommation (including, ment herein to provereby who are universely who are universely to the decoy of the proveres of the provents of the pro	en given ar line to particular to particular this applic ission may but not limitivide such in der 18 years	cal/Rx/Der ation is trube ground ted to, diag formation	ty to participal derstand that the stand accur is for voiding gnosis, treatn to Mutual He	on for Waiving attempts to the book or retroactive nent, advice, alth Services	ployee Bee date, I was a man with	knowledgition of coverses above the coverse above the coverses above the coverses above the coverse a	ge and beliverage. I hut me or an	ief. I realiz nereby authony individual	ze that orize I rece	d, I may do so  at any materia and direct any biving coverage
Employee Signature		Date (MM/I									
mployer Signature					Date (MM/	DD/YYY	Y)				

# Multi-Language Interpreter Services & Nondiscrimination Notice



This document notifies individuals of how to seek assistance if they speak a language other than English.

#### **Spanish**

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-367-3762 (TTY: 711).

#### Chinese

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-800-367-3762 (TTY: 711)。

#### German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-367-3762 (TTY: 711).

#### **Arabic**

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك ( بالمجان. اتصل برقم 3762-367-800-1 رقم هاتف الصم والبكم 711).

#### Pennsylvania Dutch

Wann du Deitsch schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-800-367-3762 (TTY: 711).

#### Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-367-3762 (телетайп: 711).

#### **French**

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-367-3762 (ATS: 711).

#### Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-367-3762 (TTY: 711).

#### Navajo

Díí baa akó nínízin: Díí saad bee yáníłti' go Diné Bizaad, saad bee áká'ánída'áwo'déé', t'áá jiik'eh, éí ná hóló, koji' hódíílnih 1-800-367-3762 (TTY: 711).

#### Oromo

XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-800-367-3762 (TTY: 711).

#### Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-367-3762 (TTY: 711)번으로 전화해 주십시오.

#### Italian

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-800-367-3762 (TTY: 711).

#### **Japanese**

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-800-367-3762 (TTY: 711) まで、お電話にてご連絡ください。

#### Dutch

AANDACHT: Als u nederlands spreekt, kunt u gratis gebruikmaken van de taalkundige diensten. Bel 1-800-367-3762 (TTY: 711).

#### Ukrainian

УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-800-367-3762 (телетайп: 711).

#### Romanian

ATENŢIE: Dacă vorbiţi limba română, vă stau la dispoziţie servicii de asistenţă lingvistică, gratuit. Sunaţi la 1-800-367-3762 (TTY: 711).

#### **Tagalog**

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-367-3762 (TTY: 711).

Please Note: Products marketed by Medical Mutual may be underwritten by one of its subsidiaries, such as Medical Health Insuring Corporation of Ohio or MedMutual Life Insurance Company.

## QUESTIONS ABOUT YOUR BENEFITS OR OTHER INQUIRIES ABOUT YOUR HEALTH INSURANCE SHOULD BE DIRECTED TO MUTUAL HEALTH SERVICES' CUSTOMER CARE DEPARTMENT AT 1-800-367-3762.

#### **Nondiscrimination Notice**

Mutual Health Services complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex in its operation of health programs and activities. Mutual Health Services does not exclude people or treat them differently because of race, color, national origin, age, disability or sex in its operation of health programs and activities.

- Mutual Health Services provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters, and written information in other formats (large print, audio, accessible electronic formats, etc.).
- Mutual Health Services provides free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages.

If you need these services or if you believe Mutual Health Services failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, with respect to your health care benefits or services, you can submit a written complaint to the person listed below. Please include as much detail as possible in your written complaint to allow us to effectively research and respond.

#### **Civil Rights Coordinator**

Medical Mutual of Ohio 2060 East Ninth Street Cleveland, OH 44115-1355

MZ: 01-10-1900

**Email:** CivilRightsCoordinator@MedMutual.com

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights.

- Electronically through the Office for Civil Rights Complaint Portal available at: ocrportal.hhs.gov/ocr/portal/lobby.jsf
- By mail at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F HHH Building Washington, DC 20201-0004

By phone at:

1-800-368-1019 (TDD: 1-800-537-7697)

 Complaint forms are available at: hhs.gov/ocr/office/file/index.html

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